# **Contents**

Chapter 1: Checking Out Your Jukebox	•	•	•			1
Package contents	 					1
System requirements	 					2
Front	 			 		3
Top				 		5
Bottom				 		6
Left	 -			 		7
Back						
Accessories						
Specifications						9
Chapter 2: Getting Started					1	1
Charging the battery	 			 	 •	11
Turning on your jukebox						
Plugging in the headphones	 				 •	16
Using the control buttons	 			 	 •	17
Using the menu buttons	 			 	 •	17

Using the playback buttons	18
Locking control buttons	19
Playing music	20
Adjusting volume	22
Viewing photos	23
Chapter 3: Playing Music	25
Playing a song	25
Viewing the Now Playing screen	27
Adjusting volume	28
Setting advanced playing modes	29
Setting the equalizer	29
Setting shuffle mode	29
Setting repeat mode	30
Disabling expired music messages	31
Viewing the music visualization	32
Creating playlists	33
Creating a jukebox playlist	33
Creating a Windows Media Player playlist	34
Editing playlists	35

Adding a track or album to a playlist
Deleting a track from a playlist
Deleting a playlist
Getting more music
Installing the software
Creating files for your jukebox
Moving files to your jukebox48
Chapter 4: Viewing Photos 53
Viewing a photo
Copying photos to your jukebox 54
Copying photos from your computer 54
Copying photos from your digital camera 55
Copying photos from your card reader or flash drive 58
Organizing photos 60
Creating a photo folder
Moving a photo into a folder
Deleting a photo 62
Working with slideshows
Creating slideshows 63

	Editing slideshows	64
	Playing slideshows	65
	Getting more photos	66
	Creating text notes	67
Cł	napter 5: Settings and Options	69
	Setting the backlight	69
	Setting the clock and calendar	70
	Accessing the settings shortcut menu	70
	Resetting the jukebox to its defaults	71
	resetting the junebox to its defaults	/ 1
Cł	napter 6: Maintenance and Troubleshooting	73
Cł	napter 6: Maintenance and Troubleshooting	
Cł		73
Cł	Troubleshooting	<b>73</b>
Cł	Troubleshooting Technical support Telephone support	<b>73</b> 73 77
Cł	Troubleshooting	<b>73</b> 73 77 77
Cł	Troubleshooting Troubleshooting Technical support Telephone support Internet	<b>73</b> 73 77 77
CH	Troubleshooting Troubleshooting Technical support Telephone support Internet Maintaining your jukebox	73 73 77 77 77 78

Maintaining battery life	
Chapter 7: Safety and Legal Notices 8	
Important safety information	84 86

# Chapter 1: Checking Out Your Jukebox

### Package contents

Your package includes:

- Gateway GCM-4 MP3 Photo Jukebox
- Ear bud stereo headphones
- USB 2.0 connector cables (2)
- AC power adapter
- Soft cover carrying case
- Quick start poster
- This user guide
- Software installation CD

# System requirements

To connect to your jukebox, your computer must have the following minimum requirements:

- Microsoft<sup>®</sup> Windows<sup>®</sup> XP (Service Pack 1)
- Microsoft Windows Media<sup>®</sup> Player 10
- Intel<sup>®</sup> Pentium III 333 MHz processor
- 80 MB available hard drive space
- 128 MB memory

## **Front**



Component	Description
LCD panel	Displays menus, music visualizations, and digital photos. For more information, see "Playing music" on page 20 and "Viewing photos" on page 23.
Playback control buttons	Control audio playback. The play/pause button doubles as a power button. For more information, see "Using the playback buttons" on page 18 and "Turning on your jukebox" on page 15.
Menu control buttons	Let you select menus and choices within menus. For more information, see "Using the menu buttons" on page 17.

# Тор



Component	Description	
Headphone jack	Plug headphones or amplified speakers into this jack.	
Control lock	Slide to lock all jukebox control buttons.	

### **Bottom**



Component	Description
USB/docking connector	Connect the USB combo cable to this connector and to the USB port on your computer for moving music or photos to your jukebox. You can also connect the camera USB cable for downloading photos directly from your digital camera. For more information, see "Charging the battery" on page 11, "Moving files to your jukebox" on page 48, and "Copying photos from your digital camera" on page 55.
Reset button	Press with a straightened paper clip or pin to restart your jukebox.

# Left



Control	Description
Volume	Press the + side (top) of the button to increase volume, and press the - side (bottom) to decrease volume.

# **Back**



### **Accessories**

Accessories are available on Gateway's Web site at www.gateway.com/photojukeboxextras .

## **Specifications**

- Dimensions:  $2.3 \times 3.8 \times 0.7$  inches  $(59 \times 96 \times 17 \text{ mm})$
- Display: 128 × 128 pixels, 16-bit (65,536 colors), TFT Transflective, 1.6-inch
- Battery: 820 mAh, rechargeable Li-ion, prismatic, 3.7V, removable
- Hard drive: 4 GB, 1 inch, Compact Flash Type II
- Memory: 32 MB SDRAM, 1 MB flash
- Power: input 100~240VAC, 50-60 Hz (normal), output 5V 1.6A
- Compatible media: MP3, WMA, WAV, JPG/JPEG
- Data transfer rate: Up to 480 Mbps using USB 2.0
- Audio jacks: Audio line out (headphones)
- Camera interface cable: USB 2.0, 22-pin
- Combo cable: USB 2.0, 22-pin

# **Chapter 2: Getting Started**

# Charging the battery

Fully charge the battery to maximize playing time. However, it is not necessary to fully charge or completely discharge the battery each time. You can charge the battery by connecting the jukebox either to the AC power adapter (fastest) or to a USB port on the computer.

The battery icon in the upper right corner of the screen indicates the remaining battery charge.



If the power icon is	the battery is
Green	Full
Yellow	Medium
Red	Low
Red with an exclamation point	Critically low
A power plug	Charging



1 Connect the USB combo cable to the AC power adapter, then plug the power adapter into an AC power outlet.



- OR - Connect the USB combo cable to the computer.

2 Plug the combo cable into the jukebox. Make sure that the top of the plug (the side with the arrows) is facing the same way as the front of the jukebox.



3 If you are charging your jukebox from the computer's USB cable, turn your jukebox off. If your jukebox is on, it cannot charge from the computer's USB cable.

# Important 🌠

If you are charging your jukebox from the AC power adapter, you can leave your jukebox on as it charges, but it will take longer to charge.

If the jukebox is on, the power cord icon appears in the upper right corner of the display. The keypad's backlight turns on while the battery charges, then turns off when the battery is fully charged.

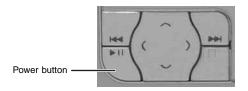
4 When your jukebox battery is finished charging, pinch the two side buttons on the plug, then pull the plug out of the jukebox.



# **Turning on your jukebox**



Press the power button. The jukebox turns on, and the Main Menu appears after a few seconds.



Tips & Tricks

To avoid turning the jukebox on accidentally, use the control lock. For more information, see "Locking control buttons" on page 19.

- To turn off your jukebox:
  - Press and hold the power button until the display turns off (about two seconds).

# Plugging in the headphones

You can plug headphones and speakers into your jukebox.



To plug in headphones or speakers:

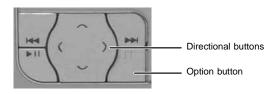
 Plug the headphone or speaker plug into the headphone jack on the top of your jukebox.



# Using the control buttons

### Using the menu buttons

The menu buttons let you open menus and change settings.



Press this	То
) (right arrow)	Select the current option or open the next menu.
( (left arrow)	Open the previous menu.
$\sim$ (up and down arrows)	Select the menu choices and change settings.
(option button)	Display the choices or options of the currently highlighted menu item, and to create playlists, turn on shuffle mode, or create slideshows.

For more information about jukebox menus, see "Chapter 5: Settings and Options" on page 69.

### Using the playback buttons

During playback, use the playback control buttons to skip to the next track, skip to a previous track, or pause the playback or slideshow. Holding down the previous track or next track buttons acts as rewind and fast forward, respectively.



#### Important



If the jukebox does not respond when you press a button, it may be pausing for several seconds while loading the next file. If the jukebox does not respond after waiting for several seconds, press the reset button. For the location of the reset button, see "Bottom" on page 6.

### **Locking control buttons**

You can lock your jukebox so its buttons are not accidentally pressed.



To lock all jukebox buttons:

■ Move the control lock to the **Locked** position (where red is showing).



When the buttons are locked, a lock icon appears on the screen.



# Playing music



### To play music:

- 1 Plug in the headphones and turn on your jukebox. The Main Menu opens.
- 2 Press 

  or 

  to highlight Music, then press 

  to open the Music menu.
- 3 Press o or v to highlight Playlists, Artists, Albums, Genres, All Music, or Now Playing, then press > to open the submenu.
- 4 Continue to select the submenus (such as playlist number and artist name), then press > when your final selection is made to play the music. Information about the song and play mode appears on the screen.

#### Do more

#### You can also:

- Create a playlist
- Change equalizer settings
- Change shuffle or repeat settings

For more information, see "Chapter 3: Playing Music" on page 25.

#### Pre-loaded music

For your immediate listening enjoyment, your jukebox comes pre-loaded with player-exclusive content from three artists, Renato Grinberg, Mac Lopez, and Lee Johnson.

Renato Grinberg	Tracks included
Born and raised in Brazil, Renato Grinberg is a refined guitarist and composer who blends the popular	Tracks from his CD Without Frontiers:  1 Sem Compromisso
Brazilian acoustic guitar style with contemporary jazz	2 Do Outro Lado
and pop music. His work includes three solo albums:	3 Sem Fronteiras
<ul><li>Without Frontiers</li></ul>	
<ul><li>Caetano, Sem Palavras</li></ul>	Learn more about this artist at
So FarSo Close	www.renatogrinberg.com.
Mac Langz with Log Johnson	Tracks included
Mac Lopez with Lee Johnson	Hacks Hichaea
Born and raised in Southern California, Mac Lopez is	Tracks from their CD Wind Messengers

Born and raised in Southern California, Mac Lopez is a well-regarded Native American flute performer and composer of Shoshone heritage. His work includes four CD compilations:

- Footprints of Our Ancestors
- Wind Messengers (with Lee Johnson)
- Keepers of the Moon
- Story of the Redtail Hawk (his latest release)

- 1 Wind Messengers
- 2 The Hawk and the Raven
- 3 Waterfall Song

Learn more about these artists at <a href="https://www.whirlwindstudios.com">www.whirlwindstudios.com</a>.

### **Adjusting volume**



### To adjust volume:

1 Press the + side (top) of the volume button to increase volume, and press the - side (bottom) to decrease volume.



# Viewing photos



### To view photos:

- 1 Turn on your jukebox. The *Main Menu* opens.
- 2 Press o or v to highlight Pictures, then press > to open the Pictures menu.
- 3 Press o or v to highlight a photo folder, then press > to open the folder.
- 4 Press o or v to highlight a photo, then press > to view the photo. To view other photos in the same folder as the photo being viewed, press o or ✓.
- 5 To return to the Main Menu, press ( .

#### Do more

#### You can also:

- Create new folders
- Create a slideshow
- Copy, paste, or delete photos
- Change slideshow settings such as time interval and transition type

For more information, see "Chapter 4: Viewing Photos" on page 53.

### Pre-loaded photos

So you can view photos on your jukebox right away, photographs from different parts of the world have been included. Photos are provided courtesy of the employees of Gateway.

# **Chapter 3: Playing Music**

# Playing a song



To play music:

- 1 Plug in the headphones and turn on your jukebox. The Main Menu opens.
- 2 Press o or ✓ to highlight Music, then press > to open the Music menu.
- 3 Press o or ∨ to highlight any of the options below, then press > to open the submenu. When you see the list of songs, highlight the song you want to play, then press >.
  - Playlists
  - Artists
  - Albums
  - Genres
  - All Music
  - Now Playing

Information about the song and play modes appears on the *Now Playing* screen.



4 If at any point you want to add a song or an entire category to a playlist, highlight the song, artist, album, or other category, press to open the option menu, highlight Add to Playlist, then press >.

### Viewing the Now Playing screen

After moving within menus, you can quickly return to the *Now Playing* screen from the *Main Menu*.



To return to the Now Playing screen:

- 1 From the Main Menu, press 🗐 to open the options menu.
- 2 Press 

  or 

  to highlight Now Playing, then press 

  to open the Now Playing screen.

# Adjusting volume

You can adjust volume at any time, regardless of the current menu or screen.



### To adjust volume:

1 Press the + side (top) of the volume button to increase volume, and press the - side (bottom) to decrease volume.



# Setting advanced playing modes

### Setting the equalizer



To set the equalizer:

- 1 From the *Main Menu*, press ∧ or ∨ to highlight **Settings**, then press > to open the *Settings* menu.
- 2 Highlight Audio, then press > to open the Audio Setting menu.
- 3 Highlight **EQ**, then press > to open the *EQ Mode* menu.
- 4 Highlight the equalizer setting you want to use, then press > to select it. The equalizer setting immediately becomes active.

### Setting shuffle mode



To set the shuffle mode:

- 1 From the *Main Menu*, press ∧ or ∨ to highlight **Settings**, then press ) to open the *Settings* menu.
- 2 Highlight **Audio**, then press > to open the *Audio Setting* menu.

- Highlight **Shuffle**, then press **>** to open the *Shuffle Mode* menu.
- Highlight **ON** or **OFF**, then press  $\rangle$  to change the setting. The shuffle mode immediately becomes active.

Tips & Tricks



To access the shuffle mode setting while in the *Now Playing* screen, press ∰, then select **Shuffle**.

### Setting repeat mode



To set the repeat mode:

- From the *Main Menu*, press  $\wedge$  or  $\vee$  to highlight **Settings**, then press > to open the Settings menu.
- Highlight **Audio**, then press > to open the *Audio Setting* menu.
- Highlight **Repeat Mode**, then press > to open the *Repeat Mode* menu.
- Highlight the repeat setting you want to use, then press > to select it. The repeat setting immediately becomes active.

## Disabling expired music messages

If you use a music service where music can be played for a limited amount of time (such as Napster To Go), the music will eventually become disabled on your jukebox. When you try to play a disabled track on your jukebox, you get the message "To play this track, you must sync your device to your PC."

Although re-syncing with your computer will quickly enable you to access the track again, you may want to disable the expiration warning message if it is too distracting.



To disable messages for disabled music:

- 1 From the *Main Menu*, press 

  or 

  to highlight Settings, then press 

  to open the *Settings* menu.
- 2 Highlight Expired Song Message, then press > to open the Expired Song Message menu.
- 3 Highlight Disabled, then press > to select it. When you attempt to play a disabled track, the jukebox does not play it and gives you no warning message.

### Viewing the music visualization

While music is playing, you can choose to display a visualization of the sound. The visualization is similar to visualizations you may see in Windows Media Player on your computer.



To view the music visualization:

- 1 In the *Now Playing* screen, press [ to open the options menu.
- 2 Highlight Visual, then press ). The Visual menu opens.
- 3 Highlight **OFF**, then press **)**. The visualization turns on.
- 4 To turn the visualization off, in the same menu highlight  $\mathbf{ON}$ , then press  $\boldsymbol{\rangle}$ .

# Creating playlists

You can create playlists on the jukebox, or you can create them in Windows Media Player and copy them to your jukebox by syncing your jukebox with the computer.

## Creating a jukebox playlist



To create a playlist on the jukebox:

- 1 On your jukebox, select a song and play it.
- 2 In the *Now Playing* screen, press 

   to open the options menu, highlight Add to Playlist, then press 

   . The *New Playlist* menu opens.
- 3 Highlight <Name Playlist> or the default playlist name (Playlist1, Playlist2, and so on), then press >.
- 4 If you selected the default playlist name, the new playlist is created and you are done.
  - OR -
  - If you selected **<Name Playlist>**, the *Select first character* menu opens.
- 5 Highlight the first character of your playlist, then press > . Continue selecting characters until the naming is complete, then enter two spaces to complete the naming. The new playlist is created.

## **Creating a Windows Media Player playlist**



To create a playlist in Windows Media Player:

1 In Windows Media Player on your computer, click the Library tab, then click and drag the files to add to your playlist from the library list to the playlist window on the right.



2 Click Now Playing List, then click Save Playlist As.



3 Type a filename, then click Save. Your playlist is created.

# **Editing playlists**

### Adding a track or album to a playlist



To add to a playlist:

- 1 On your jukebox, press o or ✓ to highlight Music, then press > to open the Music menu.
- 2 Highlight Playlists, Artists, Albums, Genres, All Music, or Now Playing, then press ) to open the submenu.
- 4 Highlight Add to Playlist, then press > . A list of playlists opens.
- $5\,$  Highlight the playlist to add the item to, then press  $\rangle$  . The item is added to the playlist.

### Deleting a track from a playlist



To delete a track from a playlist:

- 1 On your jukebox, press  $\smallfrown$  or  $\backsim$  to highlight Music, then press ) to open the *Music* menu.
- 2 Highlight Playlists, then press ).

- 3 Highlight the playlist containing the track you want to delete, then press >.
- 5 Highlight **Delete Song**, then press ). The prompt "Remove song from playlist?" appears.
- 6 Press . The song is deleted from the playlist.

## Deleting a playlist



To delete a playlist:

- 1 On your jukebox, press  $\smallfrown$  or  $\backsim$  to highlight **Music**, then press  $\gt$  to open the *Music* menu.
- 2 Highlight **Playlists**, then press **>**.
- 3 Highlight the playlist you want to delete, then press 

  to open the options menu.
- 4 Highlight Delete Playlist, then press > . The prompt "Delete Playlist?" appears.
- 5 Press ). The playlist is deleted.

# **Getting more music**

#### Installing the software

To copy music and digital photo files to your jukebox from your computer, you must first install Windows Media Player 10 on your computer.



To install the software:

Insert the Gateway MP3 Photo Jukebox Installation CD into your computer's CD or DVD drive, then follow the on-screen instructions.





If you are unable to locate your installation CD, you can download Windows Media Player 10 from <a href="http://www.microsoft.com/windows/windowsmedia/player/">http://www.microsoft.com/windows/windowsmedia/player/</a> download/download.aspx

**2** After the installation is finished, click **Finish**, then restart your computer.

## Creating files for your jukebox

Before you connect your jukebox to your computer, you should have some digital music and photo files ready on the computer. After files are ready, you can copy them to your jukebox.

- To create digital music files, you need to either copy (*rip*) them from a CD or buy them from an online digital music service, such as Napster. For more information, see "Ripping music files" on page 38 or "Buying digital music files" on page 41.
- To create digital photos, you must either take them with a digital camera and transfer the files to your computer or scan photographic prints and negatives using a scanner. For more information, see your camera's or scanner's documentation.

#### Ripping music files



To rip music tracks from a CD:

- 1 Insert the music CD into your computer's CD or DVD drive.
- 2 Click Start, All Programs, Accessories, Entertainment, then click Windows Media Player. Windows Media Player opens.

3 Click the Rip tab. The list of tracks on your music CD appears. If your computer is connected to the Internet, the album and tracks are listed by name.



4 Right-click the title bar, click Tools, then click Options.



5 Click the Rip Music tab.

6 Click the Format box, click MP3 or WMA, then click OK. You only have to select the format once, so the next time you rip music, you do not need to perform this step.



7 Click the check box next to each track you want to copy, then click Rip Music. The tracks are copied to your computer and are added to your Media Player Library.



#### **Buying digital music files**

You can buy digital music from several online music services. To play music from these services on your jukebox, you must buy music in MP3 or WMA format.

Plays For Sure is a Microsoft program that ensures compatibility between compatible media players and participating music providers. Your jukebox is compatible with Plays For Sure, so you know that the music you buy from a Plays For Sure music provider will work on your jukebox. For a complete list of participating Plays For Sure music providers, see <a href="https://www.playsforsure.com">www.playsforsure.com</a>.

#### **Napster**

With the Napster To  $Go^{TM}$  online music service, you can transfer an unlimited amount of music to your jukebox for a low monthly free. Fill your player, listen to all the music, then fill it up again from your choice of over a million tracks. Napster is a Plays For Sure music provider.

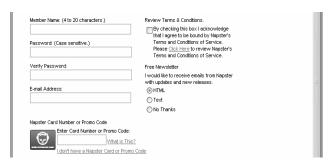


#### To download music from Napster To Go:

- 1 Click the Store icon (the multicolored butterfly) in the upper right corner of Windows Media Player, then click Napster. The Registration screen opens.
- 2 Click the Redeem Napster Card or Promo Code link in the upper right corner.



3 Type your member name, a password, and your e-mail address, then type your Promo Code in the space provided.



- 4 Click to select the Review Terms & Conditions check box, then click Next Step.
- 5 Type your billing information, then click **Submit**.



If you cancel at any time before the end of your trial period, you will not be charged.

6 Type the member name and password you chose, then click Sign In.



7 Find some music you would like to download. By clicking the Search boxes in the upper right corner, you can search by artist, track, or album. You can also click Browse to access Napster's browse features.



8 When you locate the track you want, click to select it, then click **Download** on the bottom left. You can use the **SHIFT** and **CTRL** keys to select multiple tracks.

- 9 Connect your jukebox to your computer. You are prompted to set up how you want to sync your player.
  - If you select Automatic, all of your tracks will sync to your jukebox automatically each time you connect your jukebox to the computer.
  - If you select **Automatic** and check the **Custom** check box, you can select the playlists you want to sync automatically.
  - If you select Manual, you manually select tracks and start sync to transfer them to your jukebox.
- 10 When the sync is complete, you can disconnect your jukebox and take Napster music anywhere you go.

#### **Preparing files**

Before you move your files to your jukebox, you should set them up in Media Player so they can be automatically *synced* with (moved to) your jukebox the next time you connect it to your computer.



#### To prepare files for syncing with your jukebox:

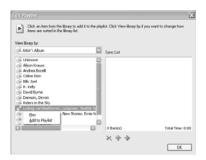
- 1 Click Start, All Programs, Accessories, Entertainment, then click Windows Media Player. Windows Media Player opens.
- 2 Click the **Sync** tab.



3 Click Edit Playlist.



4 In the Edit Playlist dialog box, right-click the album or artist you want to add to the Sync List, then click Add to Playlist.



- OR -
- Click the album to open its list of tracks, then click each track you want to add to the Sync List.
- 5 Click **OK** when you have finished adding tracks to the Sync List.

## Moving files to your jukebox



To move files to your jukebox:

- 1 Click Start, All Programs, Accessories, Entertainment, then click Windows Media Player. Windows Media Player opens.
- 2 Click the **Sync** tab.



3 Turn on your jukebox.

4 Plug the USB combo cable into the jukebox. The power adapter does not need to be plugged into the combo cable.



5 Plug the other end of the combo cable into a USB port on your computer. Your computer recognizes the attached player, and "Connected" appears on the jukebox display.



On your computer, the *Device Setup* dialog box opens.

6 Click Manual, then click Finish. Your sync settings are saved.

Tips & Tricks



You can also select **Automatic**, so your jukebox and Media Player automatically sync each time you connect your jukebox to the computer.

7 Click the Sync tab, then click Start Sync. The files are moved to your jukebox.



- 8 Click the Safely Remove Hardware icon on the Windows taskbar, then click Safely remove USB Mass Storage Device. The prompt "Safe To Remove Hardware" appears.
- 9 Unplug the USB cable from the computer. Your jukebox restarts. If your jukebox is finished charging, you can also unplug the combo cable from the jukebox.
- 10 To unplug the combo cable from the jukebox, pinch the two side buttons on the plug, then pull the plug out of the jukebox.

# **Chapter 4: Viewing Photos**

# Viewing a photo



To view photos:

- 1 Turn on your jukebox. The *Main Menu* opens.
- 2 Highlight **Pictures**, then press > to open the *Pictures* menu.
- 3 Highlight a photo folder, then press > to open the folder.
- 4 Highlight a photo, then press > to view the photo. To view other photos in the same folder as the photo being viewed, highlight them.
- 5 To return to the *Main Menu*, press ζ.

# Copying photos to your jukebox

#### Copying photos from your computer

You can transfer any digital image from your computer to your jukebox.



To copy photos from your computer to your jukebox:

- 1 Turn on your jukebox, then connect it to the computer using the USB combo cable.
- 2 On your computer, right-click the Start button on the Windows taskbar, then click Explore. Windows Explorer opens.
- 3 Open the folder on your computer containing photos, then click the photo you want to copy to your jukebox. To select multiple photos, press and hold CTRL while clicking.
- 4 Click Edit, then click Copy.
- 5 Open the folder on the drive for your jukebox, click Edit, then click Paste. (Your jukebox appears in Windows Explorer as an additional drive.) The photos are copied to your jukebox.
  - To copy photos from your jukebox to the computer, use the same procedure, but in Windows Explorer you must *copy* from the jukebox and *paste* to the computer.

### Copying photos from your digital camera

You can also transfer photos directly from your camera to your jukebox. This feature is convenient for emptying your camera's memory card while you have no access to a computer for permanent storage.



To copy photos from your camera to your jukebox:

1 Connect your camera's USB cable to the jukebox's USB camera interface cable.



2 Turn your jukebox on, then connect the USB cable to your jukebox.



Your jukebox detects the camera and asks to upload all files.

#### Important 2



- To determine whether a camera is supported for direct file copying to your jukebox, see <a href="https://www.gateway.com/photojukebox">www.gateway.com/photojukebox</a>. If your camera is not listed, use a memory card reader to transfer images to the jukebox. For more information, see "Copying photos from your card reader or flash drive" on page 58.
- If your jukebox battery is low, the jukebox cannot copy files from your camera and a USB Disabled icon appears in the lower right corner of the screen.



- 3 Press > to copy all files to your jukebox. Copying may take several minutes.
- 4 After the copying is complete, unplug your jukebox and camera from the USB cable.
  - After verifying that the files have been copied to your jukebox, you can erase them from your camera.

### Copying photos from your card reader or flash drive

You can transfer photos from a USB memory card reader or USB flash drive by connecting the reader's USB cable or the flash drive itself to your jukebox's USB camera interface cable.



Important

To determine whether your memory card reader is supported for direct file copying to your jukebox, see <a href="https://www.gateway.com/photojukebox">www.gateway.com/photojukebox</a>. If your reader is not listed, you may need to first copy the photos to a computer, then copy the photos from the computer to to your jukebox.



To copy photos from your memory device to your jukebox:

- 1 Connect your card reader's USB cable or your flash drive to the jukebox's USB camera interface cable.
- If you are using a memory card reader, insert your memory card.
- 3 Connect the cable to your jukebox. Your jukebox detects the memory device and asks if you want to upload all files.



Important If your jukebox battery is low, the jukebox cannot copy files from your card reader or flash drive.

4 Press > to copy all files to your jukebox. Copying may take several minutes.

5 After the copying is complete, unplug your jukebox and memory device from the USB cable.

After verifying that the files have been copied to your jukebox, you can erase them from your memory device.

# **Organizing photos**

### Creating a photo folder



To create a photo folder:

- 1 From the *Main Menu*, highlight **Pictures**, then press > to open the *Pictures* menu.
- 2 Press to open the options menu, highlight **New Folder**, then press ). The *New Folder* menu opens.
- 3 Highlight <Name Folder> or the default new folder name, then press >.
- 4 If you selected the default folder name, the new folder is created and you are done.
  - OR -

If you selected **<Name Folder>**, the *Select first character* menu opens.

5 Highlight the first character of your folder name, then press >.
Continue selecting characters until the naming is complete, then press >. The new folder is created.

## Moving a photo into a folder



To move a photo into a folder:

- 1 From the *Main Menu*, press 

  or 

  to highlight **Pictures**, then press 

  to open the *Pictures* menu.
- 2 Highlight a photo folder, then press > to open the folder.
- **3** Highlight a photo, then press **■** to open the options menu.
- 4 Highlight **Cut**, then press **>** . The file is deleted from that folder.
- 5 Press \( \zeta \) to return to the folder menu, highlight the target folder, then press \( \right) \) to open that folder.
- 6 Press  $\equiv$  to open the options menu, highlight **Paste**, then press  $\gt$  . The photo is pasted into that folder.

Tips & Tricks



You can also copy (instead of cut) a photo from a folder, and you can cut and paste a folder into another folder.

## Deleting a photo



To delete a photo:

- 1 From the *Main Menu*, press 

  or 

  to highlight Pictures, then press 

  to open the *Pictures* menu.
- 2 Highlight a photo folder, then press > to open the folder.
- 3 Highlight the photo you want to delete, then press 

  to open the options menu.

  □ to open the options menu.
- 4 Highlight **Delete Photo**, then press > to delete the photok or press < to cancel.

# Working with slideshows

#### Creating slideshows

A slideshow includes all photos within the folder you selected.



To create a slideshow:

- From the Main Menu, highlight Pictures, then press > to open the Pictures menu.
- 2 Highlight a photo folder, then press > to open the folder.



Important Regardless of which photo you select, all photos within that photo's folder are added to the slideshow.

- Highlight **New Slideshow**, then press **)** . The *Select Music* menu opens.
- Highlight the music you want to play as background or none, then press ). The New Slideshow menu opens.
- Highlight <Name Slideshow> or the default new slideshow name, then press ).
- If you selected the default slideshow name, the new slideshow is created and you are done.
  - OR -

- If you selected **<Name Slideshow>**, the *Select first character* menu opens.
- 8 Highlight the first character of your slideshow name, then press >. Continue selecting characters until the naming is complete, then press >. The new slideshow is created.

### **Editing slideshows**

#### Deleting a slideshow



To delete a slideshow:

- 1 From the Main Menu, highlight Slideshows, then press > to open the List menu.
- 2 Highlight the slideshow you want to delete, then press 
  to open the options menu.
- 3 Highlight Delete Slideshow, then press >. The "Delete Slideshow?" prompt appears.
- 4 Press > to delete the slideshow, or press < to cancel.

#### **Setting slideshow options**



To set slideshow options:

- 1 From the *Main Menu*, highlight **Slideshows**, then press > to open the *List* menu.
- 2 Highlight the slideshow you want to change settings for, then press 

  to open the options menu.
- 3 Highlight Time Interval to change the time between slide transitions, or highlight Transition to change the type of slide transitions, then press >.
- 4 Highlight the settings you want, then press > to save your changes.

### Playing slideshows



To play a slideshow:

- 1 From the *Main Menu*, highlight **Slideshows**, then press > to open the *List* menu.
- 2 Highlight the slideshow you want to watch, then press > to start the slideshow.

# **Getting more photos**

Your jukebox can display any digital image in JPG format. Sources for your digital images may include:

#### Digital cameras

See your camera documentation for information on how to transfer files from the camera to the computer. You can also transfer photos directly from the camera to your jukebox. For more information, see "Copying photos from your digital camera" on page 55.

- Desktop scanners
  - See your scanner documentation for information on how to scan and save images, and the file formats it can save.
- Graphics programs

See your graphics program's documentation for information on the file formats it can save.

Internet

You can download most images you see in your Internet Web browser by right-clicking the image, then clicking Save As.



**Tips & Tricks**For viewing on the jukebox, a digital image does not need to be any larger than 128 pixels wide or tall. Photos larger than 2048 x 1536 will cause delays before viewing.

### **Creating text notes**

You can even use your jukebox as a reference pad by saving text as an image. This example uses Microsoft Paint, but you can use any image editing software.

Phone numbers: Mike: 555-6813 Jen: 555-4836 Rich: 555-8153 Liz: 555-1469 Andi: 555-9478 Kori: 555-1012



#### To create a text note:

- 1 Click Start, All Programs, Accessories, then click Paint. Microsoft Paint opens.
- 2 Click the square at the lower-right corner of the drawing area, then drag it until the status bar shows the drawing area dimensions of 128x110.



- 3 Click the text tool button **A**, then type the text you want.
- 4 Save the image as a JPG, then transfer it to your jukebox. For more information on transferring files, see "Copying photos from your computer" on page 54.

## **Chapter 5: Settings and Options**

#### Setting the backlight

You can change the length of time the backlight stays on after you press a button.



To set the backlight time:

- 1 From the *Main Menu*, press ∧ or ∨ to highlight **Settings**, then press > to open the *Settings* menu.
- 2 Highlight Backlight, then press > to open the Backlight menu.
- 3 Highlight the length of time you want the backlight to stay on, then press > to select it.

#### Setting the clock and calendar

Your jukebox keeps track of the current time and date.



To set clock and calendar:

- 1 From the *Main Menu*, press ∧ or ∨ to highlight **Settings**, then press > to open the *Settings* menu.
- 2 Highlight **Time**, then press > to open the *Date & Time* menu.
- 3 Press ( and ) to select the time or date fields, then press \( \sigma \) or \( \sigma \) to change the value in the selected field.

### Accessing the settings shortcut menu

In the Now Playing screen, you can access the most commonly changed settings.



To access the settings shortcut menu:

- 1 In the *Now Playing* screen, press to open the options menu.
- 2 Highlight an option (EQ, Visual, Shuffle, or Repeat Mode), then press ) to open the respective menu.

### Resetting the jukebox to its defaults

You can reset all custom settings in your jukebox to return it to its factory configuration.



To reset the jukebox to its defaults:

- 1 From the *Main Menu*, press ∧ or ∨ to highlight **Settings**, then press > to open the *Settings* menu.
- 2 Highlight Reset All, then press  $\gt$  . The prompt "Do you want to reset all?" appears.
- 3 Press > to reset the jukebox, or press < to cancel.

# **Chapter 6: Maintenance and Troubleshooting**

This chapter describes how to solve common issues you may experience with your jukebox.

#### **Troubleshooting**

#### **Buttons do not work**

Make sure that the control lock is not in the LOCK position. Check for a lock icon on the screen. If the control lock is in the LOCK position, move it to the UNLOCK position. For more information, see "Locking control buttons" on page 19.

#### Files cannot be transferred

- Make sure that the USB cable is connected correctly to your computer and jukebox. For more information, see "Moving files to your jukebox" on page 48.
- Make sure that the AC power adapter is plugged into your jukebox and a power outlet and that your jukebox is turned on.

#### Firmware update fails

If the firmware update utility is unable to update your jukebox firmware:





Before updating or troubleshooting your jukebox firmware, make sure that your music and photo files are backed up.

- 1 Turn on your jukebox and connect it to your computer using the USB combo cable.
- 2 Click Start, All Programs, Gateway MP3 Photo Jukebox, then click Firmware Utility.
- 3 Click **Reinstall**. The jukebox's original firmware is reinstalled.

- 4 You can also click:
  - Recover. Use this when files on the jukebox seem to disappear, although you have not deleted them. The Recover option attempts to fix the database on the jukebox so that files will no longer disappear.
  - Format (Disk Maintenance). Use this when Recover does not fix the problem. The Format option backs up and re-formats the jukebox's hard drive. After the drive is re-formatted, the backed-up data is restored to the jukebox. The Format process takes much longer than the Recover process.
- 5 After the update is finished, disconnect the jukebox from the computer.

#### I hear no sound

- Adjust the volume level by pressing the volume buttons on your jukebox.
- Make sure that the headphones are plugged in all the way.

#### Jukebox does not turn on

Make sure that the battery still has power. For more information, see "Charging the battery" on page 11.

#### Jukebox does not appear in Windows Media Player

- Make sure that you have Windows Media Player version 10 installed.
   You can install version 10 from the installation CD.
- Check your version of Microsoft Windows XP. Your computer must have Service Pack 1 installed for Windows Media Player 10 to work correctly.

#### Transferred music does not play

If you transfer music with Windows Explorer instead of Windows Media Player, the jukebox will not recognize the music. To transfer music to your jukebox, you must use Windows Media Player.

## When I try to play a song, I get the message "To play this track, you must sync your device to your PC."

If you use a music service where music can be played for a limited amount of time (such as Napster To Go), the music will eventually "expire" on your jukebox. Re-sync with your computer to access the track again. For more information on syncing with your computer, see "Moving files to your jukebox" on page 48.

### **Technical support**

#### **Telephone support**

If you need non-tutorial help with your player, contact Gateway at (605) 232-2118, Monday through Friday, 7:00 a.m. through 9:00 p.m. Central Time.

#### Internet

For technical support, go to the Gateway Support Web site at  $\underbrace{\text{support.gateway.com}}$  .

For more information about your jukebox, go to <a href="https://www.gateway.com/photojukebox">www.gateway.com/photojukebox</a> .

### Maintaining your jukebox

#### Cleaning

- Do not drop your jukebox or leave it under heavy objects.
- Do not allow liquids to come into contact with your jukebox. If this happens, wipe the jukebox with a dry cloth.
- Do not leave the jukebox where it will be subjected to prolonged exposure to direct sunlight, extreme temperatures (such as inside a parked automobile), moisture, vibration, excessive dust, and sand.
- Avoid areas with strong magnetic fields.
- Do not use thinner, alcohol, or benzene when cleaning the jukebox.
- To avoid electrical shock, do not disassemble the case. If your jukebox needs service, contact Gateway at <a href="mailto:support.gateway.com">support.gateway.com</a>.
- Do not use the headphones with the unit while driving, cycling, or operating any motorized vehicle. This could create a traffic hazard and is illegal in many areas. It could also be dangerous to play music at a high volume while walking, especially at pedestrian crossings.
- Prolonged use of headphones at high volume may cause hearing damage or ringing in your ears.

#### Replacing the battery

For extended listening time without recharging, you can install a spare battery. With an extra battery or two, you can increase the jukebox play time from 8-10 hours to 16-20 or 24-30 hours. To buy additional batteries, see <a href="https://www.gateway.com/photojukeboxextras">www.gateway.com/photojukeboxextras</a>.



To replace the battery:

- 1 Turn off the jukebox.
- **2** Turn the jukebox over, then slide off the battery cover.



3 Press the battery toward the far side of the jukebox, then lift the battery out of the jukebox.



## Caution 🛕

Never shake the jukebox to remove the battery. Shaking the jukebox will damage its hard drive.

- 4 Insert the replacement battery into the battery bay, making sure the contacts on the battery align with the contacts in the battery bay.
- 5 Replace the battery cover.

#### Maintaining battery life

Over time, your battery may take much longer to charge, and it may hold that charge for a shorter time. If this happens with your jukebox's battery, you should buy a replacement from www.gateway.com/photojukeboxextras .

### Updating the firmware



**Caution** Before updating your jukebox firmware, make sure that your music and photo files are backed up.



To update your jukebox firmware:

- Turn on your jukebox and connect it to your computer using the USB combo cable.
- 2 Go to support.gateway.com, then find the support page for the MP3 Photo Jukebox GCM-4.
- Follow the support page's instructions for downloading the most recent firmware and saving it to your computer. Take note of where the firmware update file is saved to.
- 4 On the Windows taskbar, right-click **Start**, then click **Explore**. Windows Explorer opens.

- 5 Open the folder you saved the firmware update to, then double-click the firmware update file. The jukebox firmware utility opens.
- 6 Click **Update**. The program updates your jukebox firmware.
- 7 After the update is finished, disconnect the jukebox from the computer.

If you experience difficulty updating your jukebox firmware, see the troubleshooting steps for "Firmware update fails" on page 74.

## **Chapter 7: Safety and Legal Notices**

#### Important safety information

- Do not drop your jukebox or leave it under heavy objects.
- Do not allow liquids to come into contact with your jukebox. If this happens wipe the jukebox with a dry cloth.
- Do not leave the jukebox where it will be subjected to prolonged exposure to direct sunlight, extreme temperatures (such as inside a parked automobile) moisture, vibration, excessive dust, and sand.
- Avoid areas with strong magnetic fields.
- Do not use thinner, alcohol, or benzene when cleaning the jukebox.
- To avoid electrical shock, do not disassemble the case. If your jukebox needs service, contact Gateway at: <a href="mailto:support.gateway.com">support.gateway.com</a>.
- Do not use the headphones with the unit while driving, cycling, or operating any motorized vehicle. This could create a traffic hazard and is illegal in many areas. It could also be dangerous to play music at a high volume while walking, especially at pedestrian crossings.
- Prolonged use of headphones at high volume may cause temporary or permanent hearing damage.

#### Regulatory compliance statements

#### **FCC**

This equipment has been tested and found to comply with the limitations for a Class B digital device, pursuant to Part 15 of the FCC rules and regulations. These limitations are designed to provide reasonable protection against harmful interference within a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio and/or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from the one to which the receiver is connected.
- Consult the dealer or an experienced radio and/or television technician for assistance.

#### FCC declaration of conformity

#### Responsible party:

Gateway Companies, Inc. 610 Gateway Drive, North Sioux City, SD 57049 (605) 232-2000 Fax: (605) 232-2023

#### Product:

■ Gateway GCM-4

This device complies with Part 15 of the FCC Rules. Operation of this product is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.



#### California Proposition 65 Warning



Warning This product contains chemicals, including lead, known to the State of California to cause cancer and/or birth defects or reproductive harm.

#### **Notices**

Copyright © 2004 Gateway, Inc. All Rights Reserved 14303 Gateway Place Poway, CA 92064 USA

#### All Rights Reserved

This publication is protected by copyright and all rights are reserved. No part of it may be reproduced or transmitted by any means or in any form, without prior consent in writing from Gateway.

The information in this manual has been carefully checked and is believed to be accurate. However, changes are made periodically. These changes are incorporated in newer publication editions. Gateway may improve and/or change products described in this publication at any time. Due to continuing system improvements, Gateway is not responsible for inaccurate information which may appear in this manual. For the latest product updates, consult the Gateway Web site at <a href="https://www.gateway.com">www.gateway.com</a>. In no event will Gateway be liable for direct, indirect, special, exemplary, incidental, or consequential damages resulting from any defect or omission in this manual, even if advised of the possibility of such damages.

In the interest of continued product development, Gateway reserves the right to make improvements in this manual and the products it describes at any time, without notices or obligation.

#### **Trademark Acknowledgments**

Gateway and the black-and-white spot design are trademarks or registered trademarks of Gateway, Inc.

Intel and Pentium are registered trademarks of Intel Corporation. Microsoft, MS, MS-DOS, and Windows are trademarks or registered trademarks of Microsoft Corporation. All other product names mentioned herein are used for identification purposes only, and may be the trademarks or registered trademarks of their respective companies.

### Warranty

#### **GATEWAY LIMITED WARRANTY AGREEMENT**

This Agreement applies to Gateway and eMachines branded products and services purchased by you from Gateway, Inc. or any of its subsidiaries or affiliates ("Gateway") or a Gateway-authorized reseller ("Reseller"), unless you enter into a separate written agreement with Gateway. THIS AGREEMENT APPLIES TO YOU UNLESS YOU NOTIFY GATEWAY IN WRITING THAT YOU DO NOT AGREE TO THIS AGREEMENT WITHIN 15 DAYS AFTER YOU RECEIVE THIS AGREEMENT AND YOU RETURN YOUR PRODUCT OR CANCEL SERVICES UNDER EITHER GATEWAY'S OR THE RESELLER'S REFUND POLICY, AS APPLICABLE. THIS AGREEMENT CONTAINS A DISPUTE RESOLUTION CLAUSE. PLEASE SEE SECTION 5 BELOW.

1. PC Technical Support. Gateway will provide technical support for PC products for ninety (90) days from the date of purchase by the original end user. Please note that when

contacting Gateway via telephone, long distance and other charges may apply, depending upon your calling area. The scope of technical support consists of helping you reinstall the factory-installed operating system and software and restore it to the original factory configuration. In addition, for thirty (30) days from the date of purchase by the original end user Gateway will assist you with (i) installation of any network operating system ("NOS") purchased from Gateway; (ii) configuration of the NOS software so that it works with the networked Gateway computers you purchased; (iii) setup of the NOS software so that it is fully integrated with other products you purchased from Gateway; and (iv) troubleshooting issues associated with the NOS software and assistance with NOS error messages. Gateway provides technical support via on-line, telephone, and other methods. Gateway may change the means through which it provides technical support at any time. Gateway does not guarantee that software will be free from errors, either in isolation or in combination with hardware. 2. Product Limited Warranty. Gateway warrants that its products will be free from defects in materials and workmanship for ninety (90) days from the date of purchase by the original end user. During the warranty period, Gateway will, at its option: (1) provide replacement parts necessary to repair the product, (2) repair the product or replace it with a comparable product, or (3) refund the amount you paid for the product, LESS DEPRECIATION, upon its return. You must assist Gateway in diagnosing issues with your product and follow Gateway's warranty processes. You must obtain warranty service from Gateway. Gateway will not reimburse you for service performed by others. You may be required to deliver your product to and from an authorized service facility at your expense. Replacement parts and products will be new or serviceably used, comparable in function and performance to the original part, and warranted for the remainder of the original warranty period or, if longer, 90 days after they are shipped to you. If Gateway asks you to return defective parts or products, you must do so within 7 days after you receive

the replacement parts or products. Gateway will charge you for replacement parts or products if you fail to do so. If you live outside the United States, the details of your warranty service may vary as described below. THIS LIMITED WARRANTY DOES NOT COVER MISUSE OR MINOR IMPERFECTIONS WITHIN DESIGN SPECIFICATIONS OR THAT DO NOT MATERIALLY ALTER FUNCTIONALITY. GATEWAY DOES NOT WARRANT AND IS NOT RESPONSIBLE FOR DAMAGES CAUSED BY MISUSE, ABUSE, ACCIDENTS, VIRUSES, UNAUTHORIZED SERVICE OR PARTS, OR THE COMBINATION OF GATEWAY OR EMACHINES BRANDED PRODUCTS WITH OTHER PRODUCTS. THIS LIMITED WARRANTY DOES NOT COVER SOFTWARE, NON-GATEWAY BRANDED, OR NON-EMACHINES BRANDED PRODUCTS. ANY WARRANTY APPLICABLE TO SOFTWARE, NON-GATEWAY BRANDED, OR NON-EMACHINES BRANDED PRODUCTS IS PROVIDED BY THE ORIGINAL MANUFACTURER.

- 3. Services and Service Limited Warranty. The terms of services provided to you by Gateway consist of this Agreement and the additional terms stated in separate services descriptions provided by Gateway. For a period of 90 days after services are performed, Gateway warrants that services provided by it were performed in a professional and workmanlike manner. You should back up all files before services are performed and remove any data from parts or products returned to Gateway. GATEWAY IS NOT RESPONSIBLE FOR ANY LOSS OF YOUR DATA.
- 4. Disclaimer of Warranties; Limitation of Liability. EXCEPT FOR THE WARRANTIES EXPRESSED IN THIS AGREEMENT, GATEWAY DISCLAIMS ALL OTHER WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OTHER THAN THOSE WARRANTIES IMPLIED BY AND INCAPABLE OF EXCLUSION, RESTRICTION OR MODIFICATION UNDER APPLICABLE LAW. THE TERM OF ANY IMPLIED WARRANTIES THAT CANNOT BE

DISCLAIMED ARE LIMITED TO THE TERM OF THIS AGREEMENT. GATEWAY'S AND YOUR MAXIMUM LIABILITY TO THE OTHER IS LIMITED TO THE PURCHASE PRICE YOU PAID FOR PRODUCTS OR SERVICES PLUS INTEREST AS ALLOWED BY LAW. NEITHER YOU NOR GATEWAY IS LIABLE TO THE OTHER IF YOU OR IT ARE UNABLE TO PERFORM DUE TO EVENTS YOU OR IT ARE NOT ABLE TO CONTROL, SUCH AS ACTS OF GOD, OR FOR PROPERTY DAMAGE, PERSONAL INJURY, LOSS OF USE, INTERRUPTION OF BUSINESS, LOST PROFITS, LOST DATA OR OTHER CONSEQUENTIAL, PUNITIVE OR SPECIAL DAMAGES, HOWEVER CAUSED, WHETHER FOR BREACH OF WARRANTY, CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY OR OTHERWISE, OTHER THAN THOSE DAMAGES THAT ARE INCAPABLE OF LIMITATION, EXCLUSION OR RESTRICTION UNDER APPLICABLE LAW. THIS AGREEMENT GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM JURISDICTION TO JURISDICTION. SOME JURISDICTIONS DO NOT ALLOW

LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

5. Dispute Resolution. You and Gateway agree that any Dispute between You and Gateway will be resolved exclusively and finally by arbitration administered by the National Arbitration Forum (NAF) and conducted under its rules, except as otherwise provided below. You and Gateway will agree on another arbitration forum if NAF ceases operations. The arbitration will be conducted before a single arbitrator, and will be limited solely to the Dispute between You and Gateway. The arbitration, or any portion of it, will not be consolidated with any other arbitration and will not be conducted on a class-wide or class action basis. The arbitration shall be held at any reasonable location near your residence by submission of documents, by telephone, online or in person whichever method of presentation You

choose. If You prevail in the arbitration of any Dispute with Gateway, Gateway will reimburse You for any fees you paid to NAF in connection with the arbitration. Any decision rendered in such arbitration proceedings will be final and binding on the parties, and judgment may be entered thereon in any court of competent jurisdiction. Should either party bring a Dispute in a forum other than NAF, the arbitrator may award the other party its reasonable costs and expenses, including attorneys' fees, incurred in staying or dismissing such other proceedings or in otherwise enforcing compliance with this dispute resolution provision. You understand that, in the absence of this provision, You would have had a right to litigate disputes through a court, including the right to litigate claims on a class-wide or classaction basis, and that You have expressly and knowingly waived those rights and agreed to resolve any Disputes through binding arbitration in accordance with the provisions of this paragraph. This arbitration provision shall be governed by the Federal Arbitration Act, 9 U.S.C. Section 1, et seq. For the purposes of this provision, the term

"Dispute" means any dispute, controversy, or claim arising out of or relating to (i) this Agreement, its interpretation, or the breach, termination, applicability or validity thereof, (ii) the related order for, purchase, delivery, receipt or use of any product or service from Gateway, or iii) any other dispute arising out of or relating to the relationship between You and Gateway; the term "Gateway" means Gateway, Inc., its parents, subsidiaries, affiliates, directors, officers, employees, beneficiaries, agents, assigns, component suppliers (both hardware and software), and/or any third party who provides products or services purchased from or distributed by Gateway; and the term "You" means you, or those in privity with you, such as family members or beneficiaries. Information may be obtained from the NAF on line at www.arb-forum.com, by calling 800-474-2371 or writing to P.O. Box 50191, Minneapolis, MN 55405.

6. General. You may not assign this Agreement without Gateway's written consent. Gateway may assign this Agreement and/or any associated service plan without your

consent and without notice to you. If Gateway does assign this Agreement and/or any associated service plan, the assignee will assume all obligations to you, Gateway will be released of all obligations, and you agree to look solely to the assignee for the performance of all obligations under this Agreement and/or any associated service plan. Gateway, Inc. and its subsidiaries and affiliates are intended beneficiaries of this Agreement. If there is any inconsistency between this Agreement and any other agreement included with or relating to products or services purchased from Gateway, this Agreement shall govern. This Agreement may not be modified, altered or amended without the written agreement of Gateway. Any additional or altered terms shall be null and void, unless expressly agreed to in writing by Gateway. If any term of this Agreement is illegal or unenforceable, the legality and enforceability of the remaining provisions shall not be affected or impaired. This Agreement shall be interpreted under the laws of the State of South Dakota, without giving effect to conflicts of law rules.

Privacy Notice. Gateway respects our customers' right to privacy and will take all appropriate steps to keep your personal information confidential. You can review Gateway's Privacy Policy on our web site. The Privacy Policy also explains how you can update your information and elect not to receive email marketing solicitations from Gateway. In addition, Gateway obtains customer information from other companies that provide products and services to our customers. By purchasing, registering for or using other companies' products and services that are distributed by Gateway, you agree that these companies may transfer your customer information to Gateway. Gateway will maintain and use your customer information in accordance with its Privacy Policy.

For Residents of Canada: This Agreement is subject to the applicable provisions of Canadian consumer protection laws that cannot be derogated from by private agreement. You confirm your request that this Agreement and all documents related directly or indirectly thereto be drafted

in the English language. Vous reconnaissez avoir requis que la présente convention ainsi que tous les documents qui s'y rattachent directement ou indirectement soient rédigés en langue anglaise.

For All International Customers: You must comply with all applicable export laws and regulations if you export the product from the United States. Gateway does not accept for return any products purchased from a reseller. The standard warranty stated above also applies to Gateway products shipped to a country outside the United States, provided that customers outside the United States may be responsible for paying all freight charges incurred in shipping, importing/exporting and receiving replacement products and parts and for arranging and paying for the shipment of any defective part(s) back to the Gateway. All international customers are responsible for all customs duties, VAT and other associated taxes and charges.

Please send correspondence about this Agreement to:

Gateway Customer Service Department 610 Gateway Drive Attn: Warranty Services North Sioux City, SD 57049

Current information on technical support and warranty policies, phone numbers and other service information is available on our Web sites:

www.gateway.com

www.emachines.com